

Logistics

Level 2 Certificate in Introduction to the Role of the Professional Taxi and Private Hire Driver (RQF)

This qualification is designed to support a role in the workplace. It is designed to provide learners who either have, or wish to have, a career in the taxi and private hire sector with key knowledge and understanding of the requirements of the industry.

The units included in the qualification cover areas such as health and safety, customer service, vehicle maintenance, the regulatory framework, routes and fares, and transporting children, young people and individuals who require assistance.

It is advised that learners have a minimum of Level 1 in both literacy and numeracy, or a suitable equivalent, to undertake this qualification. The qualification is approved for delivery to learners aged 18+.

How long will it take me to achieve this qualification?

The total qualification time for this qualification is 150 hours, and of this, 79 are recommended as guided learning hours.

How is the qualification assessed?

All units are assessed via multiple-choice examinations except for learning outcomes 5 and 6 of unit 6 (titled 'Taxi and private hire services for passengers who require assistance') which require assessor observation of learner performance.

What next?

Individuals achieving this qualification may wish to progress on to:

- Level 2 NVQ Certificate in Road Passenger Vehicle Driving (Taxi and Private Hire) (RQF)
- Level 2 Award in Safeguarding and Protecting Children and Young People (RQF)
- Level 2 Award in Conflict Management (RQF)
- Level 2 Award in Customer Service (RQF)

Where can this course be taken?

Please contact us for your nearest centre on: 0191 587 8156.

